**ALGO VENTURE FAQ**

**ARE YOU MAS REGULATED?**

We do not need to be licensed by MAS as we are a software provider and not an investment firm.

All clients' deposits are held by Regulated & Licensed brokers.

**Do I need a laptop or server to get started?**

It is compulsory to have a windows laptop/server to get started. Preferably to have a dedicated windows laptop/server for these trading activities.

**Do take note that MAC user will not be able to download the algorithm into their computer**

The ONLY way that you can do that

1) Download Parallels

2) Download Microsoft remote desktop and using VPS

**Do I need the laptop or server to be on 24 hrs?**

If there are floating trades, it will require you to continue maintaining the laptop functional as the Algo needs to manage the trading activities for you for 24 hrs.

**WHY SL AND TP ARE HIDDEN**

The utilization of hidden take profit (TP) and stop loss (SL) levels is crucial in order to minimize the risk of slippage and other unfavorable trading circumstances by preventing brokers from accessing this information. By concealing TP and SL levels, we can mitigate potential server latency issues on the broker's side and ensure the safety of our clients, as their activities will remain unnoticed by the broker.

**WHY I AM GETTING LOW PROFIT/DIFFERENT FROM OTHER?**

Even same settings have a different result. It depends on the market condition, funds, and price difference

Everyone result is different.

**Is it recommended to False the news filter in Algo Venture.**

It is not recommended but it is up to the user choice to remove the safety layers. it is important to go through the course to understand how it works

**How much capital is needed for algo trading?**

For starters, it’s best to start with just USD $1-2k

**Will I Be Learning About Programming?**

Definitely Not. We Will Only Be Teaching Simple Proven Strategies With A.I/Algo.

**Do I need to have trading or finance knowledge?**

No, as our training is already simplified and equipped with the technology of A.I And Algo. Most beginners can start trading almost immediately.

**Can I use my own preferred brokers?**

Yes, but you would have to pay the full price for the course because we have already partnered with a few brokers to get you the best trading environment and deal.

**How much ROI should I target per week? (Master subscription)**

We normally target for about 3-5% per week.

Beginners should not target anything more than that for a start.

This is to ensure discipline is been placed for them

It won't open new trade when it reaches the 5% cap per week

**I think that this is a good and intuitive course, can I refer my friends?**

YES! in fact we have a partner’s referral plan just for you.

**Why we don’t have INVESTOR PASSWORD?**

For security reason, we won't share investor password because we had people using our account for their marketing purpose.

**WHY I CAN’T OPEN A TRADE**

There are 3 things that we can check if it is not trading.

1) Is it because of the news filter? (So, u can’t place trade 12 hours before and 6 hours after announcement)

2) Is it because of the spread detector

3) since there are trading activities, there may be losses. Did it trigger the multiple losses of 3 and halt trading

**HOW TO USE VPS**

1) Go to Windows Menu

2) Search for Remote Desktop Connection

3) Input your IP Address, Username and Password

4) it will be like your normal computer, install the necessary stuff there

**DON’T GO AGAINST TRADE**

If AIMA is showing very strong bullish signal, best practice is not to go against it.

But if you felt that the price is too high to buy, then best practice also not to buy.

As long as you don't feel confident, avoid trading or look for other pairings that are better to trade.

**WHEN IS THE REFERRAL BONUS WILL BE GIVEN?**

The referral bonus will be given on the 1st week of the month after the $900 is paid.

**Can we open another demo account when the first one expires?**

As of current we only allow for a one-time activation for demo acc license.

Our server does not have enough capacity to hold too many licenses as such we don't provide renewal license for demo accounts.

You are strongly encouraged to utilize strategy tester instead for better time efficiency.

**Can we open an account for the husband/wife who attended the training?**

Please note that when attending the class we allowed to come with only 1 partner. However, the only allowed to have a license is the purchaser.

**EXPIRATION DATE/PURCHASED DATE**

The license expiration date is based on the purchase date.

**Where can we purchase Algo Venture?**

You may purchase from our website: <https://algo-venture.com/shopshopshop/>

**How much is the Master License?**

Master License cost $3000 USD. It comes with unlimited Master course training and different AI licenses.

**What is the difference between AI Trading Mentor and AI Trading Master?**

Mentor can have up to 4x refresher course while in Master is unlimited

Mentor has a monthly live trading while Master has Bi-Monthly Live Trading

Mentor has only Mentor License while Master have Full RSI, Full Auto SnR, Full Auto B/O

Master has an Advance Trading Strategies

**Why you charged my card for the $900 without informing me?**

A balance of $900 will be automatically charged after 7 days of signing up or before the training starts whichever comes first.

**What are the fees need to pay?**

The fees will be

$97 Signup

$900/year for the EA license that includes 3days course (A balance of $900 will be automatically charged after 7 days of signing up or before the training starts whichever comes first.)

Recurring Amount will be $900.00 / Year

$3000 for Master/Platinum

**I don't want to continue. I want refund.**

We can only refund the $97 sign-up fee. You have 7 days freelook period from the sign-up date.

**WHAT IS VPS?**

It is a subscription you need to run the algo automatically where the trades get executed.

**Do I need to purchase VPS?**

It is recommended to have VPS to avoid trading interruption.

**Who is Algo Venture?**

Algo Venture, the First Algo-Trading Institute's technology, is powered by LazeTrader, a venture capital-backed company.

You may visit our website to learn more:

<https://algo-venture.com/>

**Why choose Algo Venture?**

Algo Venture, a leader in AI algorithmic trading education, equips traders with the tools to harness AI’s potential in the dynamic financial market. By seamlessly blending strategies with practical applications, we foster an environment of learning and growth, turning trading enthusiasts into experts.

**Where is your office located?**

Algo Venture Pte Ltd Oxley Bizhub, 61 Ubi Road, Unit #02-08/09, Singapore 408727

**How long is the process of deposit and withdrawal of funds?**

Please contact your broker for further assistance and information.

**How to request license activation?**

You may fill up the form from the website: <https://algo-venture.com/setup-guide/>

Activation takes within 24 hours. Once activated you will be notified via email.

**Is RichSmart Legit Broker?**

RichSmart broker is regulated by ASIC since 2013.

**How long is the deposit and withdrawal in RichSmart?**

If client use FAST transfer, it is instant, But please inform our CS to check and release the deposit payment

For withdrawal, it will follow by the Working Hour, Mon - Fri 9.30am to 6.30pm, except PH.

If the client submit withdrawal before 5pm, normally will get the withdraw at the same day

If after 5 pm, will get it at the morning of next working day

**Dealing with RichSmart Issue/High Risk Merchant - FEEDBACK**

RichSmart payment gateway is registered under FX investment and so it's very sensitive and could be easily flagged by large banks especially in SG.

However, this broker has an Asic license of over 10 years and they own the main license for mt4.

On the side note, they are trying to setup a local bank acc to help facilitate smooth deposit and withdrawal for Singapore clients.

So, for now just have to call the bank to approve this transaction.

However, if you do not feel comfortable, you can always choose our other partnering brokers as you have all rights to choose which broker to trade with.